



2022 All-Wet Affair Pt. 13 – Happy HoliWaves Christmas Cruise FAQs

1. **What documents will I need in order to travel to on the cruise?** You will need personal identification to include picture I.D. and birth certificate. (A passport is NOT required, but HIGHLY suggested and WILL BE required in the event a passenger misses porting to return back to Long Beach. Guests will NOT be able to return to originating port without a passport if they miss the boat.) www.travel.state.gov
2. **How old do I have to be to attend?** 21 and up.
3. **How soon do I need to arrive in Miami in order to be subject to missing the cruise?** Each passenger should arrive 4-5 hours prior to cruise porting. Boarding and check-in is from 12:00 p.m. to 2:00 p.m. (Unless a pre-registered Fun Pass is completed by no later than November 1st, 2022, no one will be allowed to board after 2:30 and certain restrictions apply.)
4. **How will the weather be during the cruise?** The weather will average above 80 degrees during the cruise.
5. **What if I wish to room with someone?** Please specify on your cruise profile form. ALL guests must have all (3) registration forms on file.
6. **How much money will I need?** This amount may vary per guest but consider enough to cover any extracurricular activities you plan to engage in on the cruise ship or during time of port in Nassau, Amber Cove and/or Grand Turk.
7. **How much are the cruise cabins?** (See Guest Profile form or website.)
8. **What are the approximate weather conditions in December in Miami?** Approx. 75 degrees. **Nassau?** Approx. 80 degrees. **Amber Cove/Dominican Republic?** Approx. 84 degrees. **Grand Turk?** Approx. 83 degrees.
9. **How often can I make payments towards my trip?** We highly encourage everyone to make frequent payments earlier rather than later as it gets closer to Final Payment deadlines.
10. **What if I want to arrive earlier than day of cruise departure?** For those who wish to extend their vacation with hotel stay before or after cruise travel, please indicate on your Guest Registration Form.
11. **How many people can stay in a cabin/suite?** Interior, Ocean View and Balcony cabins accommodate a maximum of 4 guests. (Bedding accommodations for 3rd and 4th guests will be rollaway beds or option of an “upper”; similar to a bunk bed)
12. **Is insurance included in this price?** No. Insurance is highly recommended, but not mandatory nor included in the prices quoted.

13. **Are Pre-Paid Gratuities included in this price?** Yes, your basic pre-paid gratuities which are assessed by the ship for each guest are added into your package. These go towards those on board staff members that assist in cleaning your cabin, serving you during meals and other various on board activities and events. Keep in mind that the ship does charge service gratuity on all other activities such as alcohol purchase, room service, etc.
14. **How much is insurance?** **\$49.00** per person for guests in Interior cabins; **\$65.00** per person for Ocean View cabins; **\$95.00** per person for Balcony cabins. (Guests have 45 days from the date of registration to add insurance.) Insurance payments will be added to your profile at the time of option and must be paid in addition to your regular cruise payment within 45 days of selecting.
15. **What if I decide to cancel but I've opted for insurance?** If you have opted for insurance and have chosen to cancel, your profile package must be active and current (to include your insurance payment). Once these guidelines are met and the canceling guest is current on payments, you will be entitled to a 100% refund towards payments already made (minus insurance package) and the cancellation policy will not affect your cancel status. (If a guest decides to cancel and did NOT opt for insurance, the Cancellation Policy will assume leverage and be termed to the date of cancellation, which must be submitted in writing via e-mail or fax.)
16. **What if there are pandemic conditions or acts of God impacting the ability to travel in December?** We understand that Covid-19 questions will arise. As we are uncertain of the status of the pandemic as it relates to the forecast into 2022, new Force Majeure contract provisions protect Elite Travel Group conveying that ALL guests will be refunded at 100% in the event that such or anything related to that of an Act of God impacts the ability to travel or host said event. Guests may also take advantage of purchasing our Travel Protection which helps to provide an extra layer of insurance for your traveling graces.
17. **How do I make payments towards my cruise package?** After initially submitting all paperwork to the Elite Travel Group offices (via web-based, fax or e-mail), guests will need to do the following steps in order to make a payment:
1) Log on to www.elitetravelgrp.com . 2) Click on the "2022 All-Wet Affair Pt. 13 – Happy HoliWaves Cruise" tab 3) Click on the "Buy Now" button and proceed to checkout. (NOTE: You do not have to have a PayPal account to make payments. You can simply click on the "Don't have a PayPal account" link and proceed with your credit/debit card)
18. **Can I pay using CashApp?** Yes, you can submit payments using this method with an additional fee. *\$EliteTravelGroup* (Inquire to agent@elitetravelgrp.com for applicable transaction fees.)
19. **What if I am the only guest in the cabin?** ALL cabin rates are based on a double occupancy, per sailing guidelines. If there is (1) guest in the cabin, the single rate is therefore doubled, which would reflect that monthly payments must be DOUBLED as it relates to the Payment Schedule. (If a single guest opts to add a roommate at a later date, any payments made can be credited to the added guest.)
20. **What if my roommate decides not to go at the last minute?** Remaining guests in the cabin will be required to pay the remaining cabin balance on the cabin. The guest can also be replaced, thus having the new guest assume the responsibility of the cabin balance or any outstanding balances. A **\$50.00** admin/name change fee will be assessed on any roommate and/or name changes made after **August 1st, 2022**.
21. **What other fees should I be advised of outside of what I've already paid?** Your quoted rate includes cabin fare, port charges, government taxes, local fees, standard daily gratuities towards on-board staff, Jingle Mingle Mixer guest admission package, admission to the Ugly Sweater Contest & Cocktail Party (with complimentary cocktails), admission to the Red & Black Christmas Party (complimentary cocktails), official event kickoff t-shirt, Home-Bound Holiday Hoodie, \$25 on-board cabin credit, transportation from the hotel to the cruise port, transportation from the cruise port to the airport and MORE! (Not included: airfare, hotel and/or shore excursions)

Can I bring alcohol on the ship? The cruise line prohibits the carry-on of alcoholic beverages, however (1) bottle of wine per cabin guest is allotted during check-in. (Each guest is also allowed up to (1) 12-pack of soft drinks, excluding bottled water.)

22. **Can I use my cell phone on the ship?** Yes, however, applicable rates and fees will apply. We suggest that guests set up an International calling plan with their carrier prior to sailing. (Internet packages for use of wireless devices are also available on-board; Inquire at Guest Services upon boarding.)

23. **Outside of my standard cruise gratuity, will I have to pay any extra gratuity?** Yes, the cruise line assesses an automatic 18% extra on any additional beverage purchases on-board. (Additional tipping is suggested for Room Service staff, as rendered.)

24. **What if I wish register after April 4th?** Guests who register late, will have an option to still join the event if (and only if) cabins are available. Guests must not only submit the applicable paperwork necessary to register, but also submit a payment that would bring themselves current with the guests in the group as it relates to the Payment Schedule. (NOTE: Guest registering AFTER February 15st are assessed a **\$25.00** late registration fee. Guests registering AFTER August 1st are assessed a **\$50.00** late registration fee.

25. **What is the cost for hotel if I opt to stay prior to (and/or after) the cruise?** Our selected host hotel is the *The Intercontinental* hotel. We have a group rate established totaling **\$282.00** per night (plus \$25.00 resort fee covering WiFi, fitness center, spa access), for those interested. These rates include city, state and occupancy taxes. Guests that opt to room together can split the costs. Overall room total will be evenly split. This is an option extended to our guests, not mandatory.

26. **What time will the ship leave from Miami? Return to Miami?**

3:30 p.m. (Saturday)- Depart from Miami

8:00 a.m. – 4:00 p.m. Nassau, Bahamas (Sunday)

Fun Day at Sea (Monday)

8:00 a.m. – 5:00 p.m. Amber Cover, Dominican Republic (Tuesday)

8:00 a.m. – 5:00 p.m. Grand Turk (Wednesday)

Fun Day at Sea (Thursday)

8:00 a.m. (Friday)- Return to Long Beach

(Print)

(Sign)

(Date)